

Your Building Biology WA Phone/Zoom Consult with Deanne Hislop

The internet is great but is often full of contradicting information, with people often ending up more confused than they were prior to searching or researching a topic. Building Biology WA can provide phone and video consults to provide professional advice and information for areas that do not require an onsite assessment.

There are many areas that we can provide general advice without having to come to site such as providing insight into possible environmental triggers in relation to your health concerns, advice on safe tech behaviours, healthy finishes and fixtures, water filters and mould cleaning. Perhaps you have had an assessment done and would like further time to chat about how to go about implementing the recommendations provided in your report or have hired a meter from us and have a few questions to help you better assess your build..

There are however many things that we cannot provide advice on without assessing the build itself. This includes exposure levels for electropollution, water damage and mould growth.

To get the most out of your phone consult we suggest that your enquiry questions are emailed through at least 24 hours prior to our agreed consult time. Questions should be emailed to info@buildingbiologywa.com.au and include your name and consult time.

What to Expect

Telephone consultations are charged in 15 minute increments, at the rate of \$120 per hour.

Exceptions to this are:

1. New Enquiries - If you would like to discuss what audit might best suit your personal needs, we are happy to offer you a FREE 15-minute telephone consult. Calls lasting longer than 15 minutes will be charged accordingly.
2. Whole Home Audit Follow-Up Discussions - If you have had a whole home audit carried out and read through your report, a COMPLIMENTARY 30-minute telephone consult has been included in the cost of your audit

We are a very busy practice and respect both your time and ours.

We ask that you are ready for your consult on time. We try to run on time however sometimes life happens, and clients run over. So, we ask that you allow an additional 15 minutes in case your consult starts slightly later than the agreed time.

Generally we prefer phone consults as there is less room for issues with connection both your end and ours however should you request a zoom session your zoom link will be sent out via email prior to your session with a reminder and link to be sent 1 hr prior.

On the day of your consult

Be sure to have a good connection whether it be mobile reception or your internet if on zoom.

Make sure that you are able to be left undisturbed, I appreciate this can be hard with young children however if you are a parent then I'm sure you are well aware of how our little ones like to request our attention the minute we interact with another human.

Your invoice will be issued upon booking and requires payment prior to the release of the report. Should the phone consult go over (provided there is no proceeding clients, an additional invoice will be sent.

*IT IS A BUILDING BIOLOGISTS JOB NOT TO ADD TO THE BODY'S LOAD (MEDICINES AND SUPPLEMENTS),
BUT TO TAKE AWAY FACTORS/TOXICANTS THAT BURDEN THE BODY.*